



# Headset Compatibility Chart

[www.abtc.com.au](http://www.abtc.com.au)

1300 361 112

All care has been taken to represent information in this document accurately at the time of printing.  
Updated: August 2009

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
3Com	NBX 100 Handset	Amp	Amp	Amp	Amp		
3Com	Softphones	USB	USB	ADDQD-05	USB		
3Com	2102, 3101, 3102	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		May need headset & amp for 3102
Aastra	480i, 9133i SIP IP Phone	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Aastra	53i, 55i, 57i	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		If using wireless, cannot use HL 10, Maybe GN 1000 with some difficulty
Alcatel/Omni	Single Line Telephone 1000, 1050, 500, 550, 2000, 2730						Not compatible
Alcatel/Omni	Single Line Telephone 1200C, 2111, 2112	Amp	Amp	Amp	Amp		
Alcatel/Omni	Single Line Telephone 2410, 2412	Amp	Amp	Amp	Amp		
Alcatel/Omni	Single Line Telephone 5101						5101 Modification required - contact phone supplier
Alcatel/Omni	5200 Series - Console	Amp	Amp	Amp	Amp		
Alcatel/Omni	5200 Series - Digital Handset	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Auto Programming	
Alcatel/Omni	Starswitch - Console	Amp	Amp	Amp	Amp		Option 2 - Adjust mic setting on Amp to C; Option 3 - Adjust GN8000 setting to G
Alcatel/Omni	Starswitch - Digital Handset	Amp	Amp	Amp	Amp		Release/headset key is programmable
Alcatel/Omni	Starswitch - Reflexes	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Auto Programming	
Alcatel/Omni	4300 Series - Console	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Auto Programming	
Alcatel/Omni	Digital Handset 4321 4304 & Others	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		4321 & 4304 headset compatible if operating in ACD groups
Alcatel/Omni	4200 and 4400 Series - 4001, 4003, 4010	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Phone does not have headset port and cannot be programmed	
Alcatel/Omni	4011, 4012, 4020, 4023, 4034, 4035, 4040	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Phone does not have headset port but can have release/headset key programmed	
Alcatel/Omni	4098 IP Phone 4059 Console	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Plugs into handset port
Alcatel/Omni	DECT Handsets - 4074B						Not compatible
Alcatel/Omni	DECT Handsets - 4074H, 200	Curly cord	H top & Vista Cord				M0002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Alcatel/Omni	Alcatel Omni 4019 IP Phone 4018	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Connect via handset port. Phones have 3.5mm headset port
Alcatel/Omni	Aalcatel IP Phones 4028, 4038, 4068; Alcatel Omni 4029, 4039; 4068 is blue tooth compatible	Direct Connect & 3.5mm plug	H top & 26716-04 cord	ADDQD-07	Direct Connect		3.5mm headset port: program speakerphone key (Settings/Phone/Jack/Select Headset). 4039 can't use handset lifter; use CS60 with 3.5mm mod and program for headset
Alcatel/Omni	IP Phone 4047	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Alcatel/Omni	Omni UFKT 10D	Headset & R Cord	H top & A10-16	ADDQD-02	Headset & R Cord	Phones can be programmed except UF15. Program headset #56#. NOTE: Use setting 6 in GN Smard Cord	
Alcatel/Omni	Omni Keyphone	Amp	Amp	Amp	Amp		
Alcatel/Omni	Omni T200	Amp	Amp	Amp	Amp		Option 3 - Setting C
Alcatel/Omni	Pimphony IP Softphone	USB	H top & DA40	ADDQD-05			Wireless headset requires USB

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
Aria/ LG	System Telephones 16/28/34/100/148/162/186	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	TRAN/PNG, 5, 7 enables. TRAN/PNG, 5, 7 disables; MON is used to answer and end calls	
Aria/ LG	Select Keysets - 34E/100/186	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	TRAN/PNG, 5, 7 enables. TRAN/PNG, 5, 7 disables; MON is used to answer and end calls	
Aria/ LG	System Telephones 20, 50, 300, 600	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	TRAN/PNG, 5, 7 enables. TRAN/PNG, 5, 7 disables; MON is used to answer and end calls	
Aria/ LG	LKD8DS	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Aria/ LG	Aria 7000 series, LKD30DS etc, LDP-700, IP Handsets	Direct Connect	H top & A 10-16	ADDQD-06	Direct Connect	Can program release key: Press Menu, Advanced Program (no. 2), Ok, scroll down to No. 5 (ear mic), select OK. Make calls with speaker button	7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port.
Aria/ LG	Aria LKD30D, LKD30LD	Direct Connect	H top & A 10-16	ADDQD-06	Direct Connect	Can program release key: TRAN/PNG, 5, 7 enables. TRAN/PNG, 5, 7 disables; MON is used to answer and end calls	7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port.
Aria/ LG	LG GD36D	Amp	Amp	Amp	Amp		
Aristel	AV Series; DKP10, DKP30, DKP31, DKP33; DKP50, DKP51, DKP53, DKP53B	Amp	Amp	Amp	Amp	To programme release/headset key press speaker #53#	
Aristel	KP10, KP30, DKP30X	Amp	Amp	Amp	Amp	To programme release/headset key press speaker # 56	
Aristel	DEKP50X; DV Series	Headset & Curly Cord GN88000146	H top & Vista Cord #26716-03	Headset & Curly Cord		If using handset port programme headset key #56	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Aspect	Teleset 2, Teleset 3	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed, use either LHS or RHS port	
Aspect	Winset	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed	
Aurora	ACC3100 / 103 Mini-COM	Amp	Amp	Amp	Amp		
Audioline	Tel6, Tel7, Tel8, Tel17, Tel 18, Tel25, Tel51, AUB3, AUB4, 503, 503, 505, 506, Phone Easy	Amp	Amp	Amp	Amp	Cannot be programmed	

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
Avaya / Lucent	1603	Amp	Amp	Amp	Amp		
Avaya / Lucent	1608 IP, 1616 IP		H top & HIS-01 cord	ADDQD-01	Direct Connect		HIS-01 cord part# 72442-01
Avaya / Lucent	Avaya IP Telephone - Series 1 : 4606, 4612, 4624; Series 2 : 4602, 4620, 4630	Direct Connect	H top & HIP-01 cord	ADDQD-01	Direct Connect	4621 SW: If using Soundshield got to Options>AGS Setting>Disable AGC	HIP-01 cord part# 61804-01; Option 4 - receive levels need to be checked. NOTE: Use HIP cord for 4620 pre 2004 manuf date & HIC cord for post 2004 manuf date
Avaya / Lucent	Avaya INDeX IP/Office 2030, 2060, 2050, 2050IR	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Use B10 to swap between handset/headset	
Avaya / Lucent	2402, 2410, 2420 Series; 4621 IP Phone	Direct Connect	H top & HIC-01 cable	ADDQD-01	Direct Connect		HIC-01 cord part # 49323-01
Avaya / Lucent	ACD Consoles, Call Master 3, Call Master 4	Amp & 2 prong plug	Amp & 2 prong plug	Amp & 2 prong plug	Amp & 2 prong plug	Option 2 - MIC setting C, compatibility switch B; Option 4 - Setting 1 on M12 Amp	
Avaya / Lucent	Call Master 5, Call Master 6	Headset & B Cord	H top				Call Master 45 & 6 already have Plantronics Vista cord attached to unit. Remove Plantronics Vista cord for Options 2, 3 & 4
Avaya / Lucent	Call Master 603, Call Master Plus, Attendant Console 302	Amp & 2 prong plug	Amp & 2 prong plug	Amp & 2 prong plug	Amp & 2 prong plug	Option 2 - MIC setting C; Option 4 - Setting 1 on M12 Amp	
Avaya / Lucent	4400 Series, 4610	Amp	H top & HIP-01 cord	Amp	Amp		HIC-01 cord part# is 49323-01
Avaya / Lucent	5400 Series; 5420, 5610	Direct Connect	H top & HIC-01 cable	ADDQD-01	Direct Connect		HIC-01 cord part# is 49323-01
Avaya / Lucent	IP Series 5601, 5602, 5608, 5620	Amp	H top & HIC-01 cable	ADDQD-01	Direct Connect		HIC-01 cord part# is 49323-01
Avaya / Lucent	6408D+M Series; 6416D + M Series; 6424D + M Series	Amp	H top & HIC-01 cable	ADDQD-01	Direct Connect		HIC-01 cord part# is 49323-01
Avaya / Lucent	6408D+; 6416D+; 6424D+	Direct Connect	H top & HIC-01 cable	ADDQD-01	Direct Connect	Telephone needs to be programmed with a release/headset key to deactivate calls. Remove the telephone headset and plug headset into socket, all calls via headset only or use B10	
Avaya / Lucent	7400 Series - 7401, 7401 Plus; 7406, 7406 Plus; 7407, 7407 Plus; 7410, 7410 Plus; 7434, 7444 & 7444 Plus	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Phone must be programmed with a release key	
Avaya / Lucent	8400 Series - 8403, 8410B, 8410D, 8434DX	Direct Connect	H top & A 10-16	ADDQD-01			Plug into headset socket, will lose the use of the handset. Can be programmed. Reverse handset wall mounting hook to keep handset from depressing hook
Avaya / Lucent	9101, 9103	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Connect via headset port, can use B10 to swap between handset/headset
Avaya / Lucent	Voiceworks CS, Voiceworks ACS - 910, 930, 930a, 960a	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Avaya / Lucent	9620, 9630, 9640, 9650	Headset & R Cord		ADDQD04	Headset & R Cord		Connect via headset port. If using amp/Vista coprd, modify to reversed x'd RJ. GN smart cord doesn't work
Avaya / Lucent	AT&T Digital	Amp	Amp	Amp	Amp		

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
British Telecom	Dealing Room System - 12000, 601, 80/30, 60/50, CT 100, CT250	Amp	Amp	Amp	Amp		May require 6x4 modular stub and socket cables
Cisco	7911, 7912 IP Phones	Headset & R Cord		ADDQD-02	Headset & R Cord		X'd tail cord part# 26718-02 or straight tail cord with reversed RJ
Cisco	7902, 7905, 7910, 7970, 7971, 7960, 7940 IP Phones	Headset & B Cord	H top & Vista Cord	ADDQD-02	Headset & R Cord	Dedicated headset port *CS60 in handset port only, use New Call/End Call key with handset on hook. 7960: CS60 settings w/out HL 10: connect to headset port. Config 4, tx B rx 3	
Cisco	7920	Headset & GN88000146 Cord	H top & Vista Cord	ADDQD-02	Headset & R Cord		M0002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Commander	Commander AN	Not compatible					Hardwired but can be converted to modular plug
Commander	Commander BN	Amp	Amp	Amp	Amp	Cannot be programmed	
Commander	Commander D	Headset & B Cord	H top & Vista Cord	Headset & Amp	Headset & Amp	Headset program (SPKR) 626 (SPKR)	
Commander	Commander E	Amp	Amp	Amp	Amp	Option 2 - System setting C	
Commander	Commander F	Amp	Amp	Amp	Amp		
Commander	Commander HX	Amp	Amp	Amp	Amp	Headset program - press #151#; Handset program - press #150#	
Commander	Commander I	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed	
Commander	Commander N	Amp	Amp	Amp	Amp	Option 4 - Setting No. 1 on M12	Only if hardwired cord has been modified
Commander	Commander NT - Principle, Advantage, Standard, Economy	Direct Connect	H top & Amp	ADDQD-01	Direct Connect		The economy station does not have a headset socket. Set Amp through handset socket. Handsfree key will operate as headset release key when headset is in use.
Commander	Commander S206, 408, 824	Amp	Amp	Amp	Amp		
Commander	Commander S207, 416, 620, Commander T105	Not compatible					Hardwired
Commander	Commander T106, 210	Amp	Amp	Amp	Amp		
Commander	Commander Elite	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Headset port
Commander	Commander Vision	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Headset connects via handset port. Can use B10 to swap between handset & headset
Commander	Commander Connect 760/40, 760/41	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Use programming buttons to select headset mode	Headset port
Datapoint	Infoswitch ACD	Headset & B Cord	H top & Vista Cord	ADDQD-02	Headset & R Cord		Requires D modification - phone specific product
DBA	SmartTalk 308	Amp	Amp	Amp	Amp		
	SmartTalk TNG3	Amp	Amp	Amp	Amp		
DeTeWe	OpenCom 100 Series - 73IP, 75IP		H top & Cord part # 38340-01	ADDQD-01	Direct Connect		Use CS60 with AP1. No GN1000 or HL 10

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
DORO	Congress 100, 200, 305	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Dedicated headset port
DORO	AFTI 20, 22, 30, 40, CRT10	Amp	Amp	Amp	Amp		
Ericsson	ASB30 Console, ASB100 Console, ASB900 Console	Amp	Amp	Amp	Amp	Option 2 - Amp Mic setting C; Option 4 - M12 Amplifier setting 1; Headset/release key can be programmed	Lemo Plug required - supplied by Ericsson
Ericsson	ACP1000	Amp	Amp	Amp	Amp		
Ericsson	BCS 150 - Console 2754	Amp	Amp	Amp	Amp	Option 2 - Amp Mic setting C	Lemo Plug required - supplied by Ericsson
Ericsson	BCS 150 - 2751, 2752, 2755, 2753	Amp	Amp	Amp	Amp	Can be programmed	Can use direct connect headsets but receive may be low
Ericsson	BP24, 40, 50, BP8-111c	Amp	Amp	Amp	Amp		
Ericsson	Select	Amp	Amp	Amp	Amp		Headset switch on phone
Ericsson	MD110/ BP150/ BP250 - MD Express, 199/ 202/ 203, DBC 2011, 22401, Dialog 3000 Series 3201/ 3202/ 3203/ 3210/ 3211/ 3213, Console 2663	Amp	Amp	Amp	Amp	Can be programmed	Can use direct connect headsets but receive may be low
Ericsson	Dialog 4000 Sereis for MD110, 4220 Lite	Amp	Amp	Amp	Amp		No headset port or release key. Can use direct connect headsets but receive may be low
Ericsson	4222/ 4223/ 4224/ 4225	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Headset port with release key. On 4222, CS60 only works in handset port
Ericsson	IP Series 4422, 4425	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Ericsson	DBC-503, 214	Amp	Amp	Amp	Amp	Cannot be programmed	
Ericsson	Tempo 28I/ 96i	Amp	Amp	Amp	Amp		
Ericsson	Dialog 2561	Amp	Amp	Amp	Amp		No headset port
Ericsson	DBC 22201, 22301	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Headset port
Fujitsu	F600 Series - Attendant (610 / 620 / 640) Console, AT-I, AT-II, AT-III, AT-IV	Amp	Amp	Amp	Amp	Can be programmed	
Fujitsu	E600 Essence - Attendant Console, DTEL48D, FDT-1, FDT-3, FDT-4, WINATT Consoles (E630 / E650)	Amp	Amp	Amp	Amp	Can be programmed	
Fujitsu	F9600 Series - ATTCOON D6, ATTCOON D7, MLDTI, MLDTII, MLTDIII, MLTDIV, DT12DS, DT24DS	Amp	Amp	Amp	Amp		Fujitsu cord part# 21847-06
Fujitsu	F9600 Sereis - AT, ET Phones	Direct Connect & R Cord		ADDQD-02	Headset & R Cord		R Cord has reversed RJ
Fujitsu	Coral - TA-2002 / TA2002 BL, TA-2002H / TA-2002HBL, DST (Digital dtd tel), DKT-1110 / DKT-1110 BL, DXT-2320 / DKT-2320 BL, DKT-2321 / DKT-2321 BL, DKT-2322 / DKT-2322 BL, GKT 4320 / GKT 4320 BL	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Headset key can be programmed by technician from maintenance console	
Fujitsu	Flexset 280D	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	If using B10: setting 4B	

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
GPT Plessey	M3000/ M5000	Amp & PL Plug	Amp & PL Plug	Amp & PL Plug	Amp & PL Plug		PL Plug also known as BPO 431 or BPO Left - phone specific product
GPT Plessey	ISDX, MKI, MKIII, MKIIIA, MKIV, Screen Console	Amp & PL Plug	Amp & PL Plug	Amp & PL Plug	Amp & PL Plug	Option 2 - MIC setting C; Option 4 - Setting 1 on M12 Amp	PL Plug also known as BPO 431 or BPO Left - phone specific product
GPT Plessey	ISDT, ISDT300, DX 20 Console	Amp	Amp	Amp	Amp		
GPT Plessey	CDSS System	Amp & J Plug	Amp & J Plug	Amp & J Plug	Amp & J Plug	Option 2 - MIC setting C; Option 4 - Setting 1 on M12 Amp	J Plug also known as BPO 420 (phone specific product)
GPT Plessey	M8/M8+ Handset; M1000/ M2000	Not compatible					
Hyundai	Handsets	Amp	Amp	Amp	Amp	For HX, program headset with handset on receiver ### (on) and ##* (off); Option 4 - Setting 5 on Amp	
Hybrex	DK1-21, DK2-21, DK3-21	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Headset Mode "Speaker 775"	
Hybrex	KPU61H, AK1-21	Amp	H Top & Fujitsu cord	Amp	Amp	Headset Mode "Speaker 775"	Fujitsu cord part# 21847-06
Hybrex	DK1-31, DK3-31, DK3-33, AK1 23, KPU61, KPU62, KPU63, AK1-22	Amp	Amp	Amp	Amp	Headset Mode "Speaker 775"; KPU63 cannot be programmed	
Interquartz	9825, 9826, 9836, 9837, IQTEL80, IQTEL300, IQTEL500, IQ50, IQ90, IQ250, IQ450, IQE2, IQE3, Studio Series 20/25	Amp	Amp	Amp	Amp	For option 3 & 4, turn handset volume on phone down & use Amp to control volume. Phone cannot be programmed, will need to lift handset on/off hook to answer/end calls.	
Interquartz	IQTEL300 Headset mode, IQTEL500 Headset mode	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Interquartz	IQ350, IQ550, 260, 360, 333, 560, 750, IDEA, 330, 331	Direct Connect	H top & Vista Cord	ADDQD-01	Direct Connect	Options 1, 2 & 5 choose V on switch under phone; Options 3 & 4 choose P on switch under phone	
Leader	Leaderphone HS Series, 726, 852, 1026, 1026HS, 1052	Headset & B Cord	H top & Vista Cord	ADDQD-01	Direct Connect		1026HS has Polarity switch - use V for Vista/Amp cord. P for Direct Connect cord
Leader	Handsets	Amp	Amp	ADDQD-01	Direct Connect	Cannot be programmed. Need to lift handset on/off hook	
Linksys	SPA942	Headset & GN88000146 cord	H top & Vista Cord	Headset & cord			M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Mitel	SX2000 - Console & Handset	Amp	Amp	Amp	Amp		
Mitel	16E/24E - Superset 3 & 4	Amp	Amp	Amp	Amp		
Mitel	Consoles 6, 7, 7000PC	Headset & Amp & 2 prong plug	H top & P10 Amp				
Mitel	SuperSet 4000 Series - 4015, 4025, 4125, 4150	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Mitel	5000 & 5200 Series IP Phones - 5001, 5005, 5010, 5020, 5020i, 5140, 5201, 5205, 5215, 5220, 5230, 5240	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	5001, 5201 cannot be programmed - use dheadset and amp. 5005, 5205 release key programmable. All other have headset port & release key as standard	

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
Mitel	5550 IP Phone	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		No handset cradle so cannot use handset lifter: use answer key to take calls with wireless headset
NEC	AT3 / AT3B / AT30	Amp	Amp	Amp	Amp		
NEC	NEAX 7400 ICS - SN694, SN626, SN708, HA630Z; Also known as ETJ series	Amp	Amp	Amp	Amp	Option 2 - Amp Mic Setting C; Option 4 - Setting 1 on M12 Amp	Phone has existing NEC Slim line K plug, (2 prong) Amp connects into K Plug
NEC	Dterm 8DC, 16DS, 16DD, 24DS; Also known as ETJ Series	Amp	Amp	Amp or ADDQD-01 if ADA-1 installed.	Amp		If phone has existing NWC ADA1 adaptor, direct connect headset is recommended and then phone can be programmed
NEC	NEAX7400IMX - SN716; Dterm DTP8, DTP16D (65 series); Dterm 75; Also known as ETJ series	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed by phone technician	Models vary, so not all will have a headset port - use headset and amp, * Noise Canc works best on DTP16D
NEC	DTP32D	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed by phone technician	
NEC	NEAX2400 - SN611 Console (2400SDS); Also known as ETE series	Amp	Amp	Amp	Amp		Remove large plate under unit by lifting lever on right side, slide plate towards you. Set the four position to D
NEC	NEAX 2400 - HA630Z Console, SN626; Also known as ETE series	Amp & 2 prong plug	H top & M12 Amp (no batteries) & 2 prong plug	Amp & 2 prong plug	Amp & 2 prong plug	Settin on M12; Setting A on A1000, Mic on C, still may be muffled	
NEC	NEAX 2400 - Dterm HB, Dterm IIB, D term III, Dterm 6D, Dterm 16D, Dterm V; Also known as ETE series	Amp	Amp	Amp	Amp	Dterm 6D, 16D & V can be programmed by phone technician	
NEC	NECD3, D5	Amp	Amp	Amp	Amp	D5 can have release key. Option 4 - Amp may require cable to be reversed	
NEC	Ranger AK	Amp	Amp	Amp	Amp	Option 4 - if buzzing occurs, reverse cable on Amp	
NEC	Ranger DK/NDK; Also known as ETW series	Amp	Amp	Amp or ADDQD-01 if ADA-1 installed.	Amp		If phone has existing NVEC ADA1 adaptor, direct connect headset is recommended and then phone can be programmed
NEC	NDK9000; Also known as ETW series	Amp	Amp	Amp	Amp	Option 2 - Amp Mic Setting C	
NEC	Ranger Pro - DTU8 (Pro Talk), DTU16D (Pro Exec), DTU32D (Pro Mstr)	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed by phone technician	
NEC	Xen Axis, Master - DTU Handsets; IPK / Look / Exec / Pro	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed by phone technician	
NEC	Xen Alpha Handsets - DTB Handsets, Talk / Vision Handsets	Headset & B Cord	H top & Vista Cord	ADDQD-02	Headset & B Cord	Cannot be programmed	
NEC	Xen Topaz Handsets - Topaz Talk, Topaz Vision	Amp	Amp	Amp	Amp		No headset port
NEC	Dterm I Series, Aspire; ITR 8D3A	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Headset/release jey can be programmed by NEC technician via phone	

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
NEC	Electra Elite Dterm Sereis E - DTU-8, DTU-8D, DTU-16, DTU-16D, DTU-32, DTU-32D, DTP-8, DTP-8D, DTP-16, DTP-16D, DTP-32, DTP-32D	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
NEC	DTR 16D	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Nitsuko	DX Series	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed by a technician or lift handset on/off hook	
Nitsuko	TX Series	Amp	Amp	Amp	Amp		
Nortel/ Meridian/ Exicom	SL-1, 100 Digital	Amp	Amp	Amp	Amp		
Nortel/ Meridian/ Exicom	Meridian - M1250 Console; M1309 ACD Handset; M2216 ACD Handset	Amp	Amp	Amp	Amp	Can be programmed by phone technician. Turn handset volume down, use Amp to control volume	M1250 requires K (2 prong) plug
Nortel/ Meridian/ Exicom	M2006, M2008, M2317, M5215, M5316	Amp	Amp	Amp	Amp	Can be programmed by phone technician	
Nortel/ Meridian/ Exicom	M2216	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Connect handset to port
Nortel/ Meridian/ Exicom	M2616, M6320	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	Can be programmed by a phone technician	
Nortel/ Meridian/ Exicom	M2250 Console	Amp & 2 prong plug	H top & P10 Amp	Amp & 2 prong plug	Amp & 2 prong plug		Console volume down, use Amp to control volume. Can wuse wireless headset with 2 prong plug; cannot use handset lifter
Nortel/ Meridian/ Exicom	GSX Range, GDK Range - Elite, Aria, 2 Button, 8 Button, 30 Button, Director	Amp	Amp	Amp	Amp	Can be programmed by a technician. Turn handset volume down, use Amp to control volume. Option 4 for GSX, GDK, setting 1 and no batteries in Amp	
Nortel/ Meridian/ Exicom	3901	Amp	Amp	Amp	Amp		
Nortel/ Meridian/ Exicom	Business Series Terminals T7100	Amp	Amp	Amp	Amp		
Nortel/ Meridian/ Exicom	1002, 1004, 1007 IP Phone; 1140e Ip Phone; 2002, 2004, 2007 IP Phone	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Unit has headset port and release key
Nortel/ Meridian/ Exicom	*Flight Centre Phones: M3903	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	CS60: rotary setting = 1; TX under base = B; RX on rear = 2	Or use headset and amp via headset port to allow onhook use
Nortel/ Meridian/ Exicom	M3902, M3903, M3904, M3905, M7208, M7310, M7316, M7324, M7900, T7208, T7316, NT8B20, NT8B30, NT8B40, NT8B50, NTZK23AA	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Nortel/ Meridian/ Exicom	Exicom Goldstar KD36W	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		Connect handset to port
Nortel/ Meridian/ Exicom	BCM Series (Business Call Manager)	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
OKI	IP-10DS; U-24D	Amp	Amp	Amp	Amp	Can programme ans/release key	
OKI	IP-20DHF	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
OKI	Ri-30D	Amp	Amp	Amp	Amp	Program speaker button for headset: Menu, Others, No. 2 Headset/Handset, No. 3 Headset 1	
Panasonic	KXT Range (analogue) - 123210, 123220, 123235, 123250, 1232TD, 2332, 2315, 2260, KX-T7750AL	Amp	Amp	Amp	Amp	Option 2, 3 & 4 - Phone can't be programmed, need to lift handset on/off hook	
Panasonic	Analogue Proprietary Handsets - 7030, 7050A, 7250AL, 7450, 7330, 7350, 7665, KX-F50	Amp	Amp	Amp	Amp		
Panasonic	KXT AL Range - 7220, 7230, 7235, 7433, 7560	Headset & R Cord	H top & A10-16 & reversed RJ	ADDQD-04	Headset & R Cord	Headset programming - press PROGRAM, dial 999, dial 1 for handset or 2 for headset, followed by STORE, PROGRAM	
Panasonic	Analogue handsets - KX-T7730AL, KX-TG2421, KX-TG2431, KX-TG5821, 5822, 5838, 5839	Headset & GN8000146 Cord	H top & Vista Cord	ADDQD-06		M002 modification suits the 2.5mm headset jack for corded phones (charges apply)	
Panasonic	Hybrid IP-PBX Range - KX-T7633AL, T7630AL, T7625AL, KX-T7667	Headset & GN8000146 Cord	H top & Vista Cord	ADDQD-06		M002 modification suits the 2.5mm headset jack for corded phones (charges apply)	
Panasonic	Digital Proprietary Handsets - KX-T7433AL, T7436AL, T7425AL	Headset & R Cord		ADDQD-04	Headset & R Cord	If using Direct Connect & B10 setting is 1, selection B	
Panasonic	7655	Headset & R Cord		ADDQD-02	Headset & R Cord		
Panasonic	D1200 Console	Amp & 2 prong plug	H top & P10 Amp	ADDQD-01	Amp & 2 prong plug		
Panasonic	D1200 Handsets - 30P, IS Series, SBX Range	Amp	Amp	Amp	Amp		
Panasonic	Sopho S and Sopho K Console	Amp	Amp	Amp	Amp		Requires D Plug, also known as FKS Plug (phone specific product)
Panasonic	Sopho S and Sopho K Handsets	Amp	Amp	Amp	Amp		
Polaris NRX Business Telephones	NRX-1, NRX-4	Amp	Amp	Amp	Amp		Need to lift handset on/off hook to answer/end calls
Polaris NRX Business Telephones	NRX-2H, NRX-3, NRX-5, NRX-6H	Headset & B Cord	H top & Vista Cord	ADDQD-02	Headset & Reversed Cord		Phones have headset port and release key. Recommend CS60/HL10 rather than GN9330/GN1000 because you can't hear the incoming call beeps
Polaris NRX Business Telephones	NRXEVO250, NRXEVO350, NRXEVO450	Headset & B Cord	H top & Vista Cord	Headset & B Cord	Headset & Reversed Cord		Phones have headset port, release key and supervisor port (no Y cord req'd). For wireless use HL10; cannot hear incoming beeps when using GN1000
Polycom IP Telephones	IP300, IP500, IP600	Direct Connect	H top & A 10-16	ADDQD-02	Headset & Reversed Cord		Silvertongue DC not recommended - transmit & receive very low. Also cannot use handset lifters
Polycom IP Telephones	IP330, IP601	Headset & GN88000146 Cord	H top & Vista Cord	ADDQD-02	Headset & Reversed Cord		M002 modification suits the 2.5mm headset jack for corded phones (charges apply)

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
Rockwell	Sectra View 1, 2, Set Convergence	Amp	Amp	Amp	Amp		Option 2 - Amp Mic Setting C
Rockwell	Transend	Amp	H top & MX10	Amp	Amp		
Rockwell	Spectraset 150	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Samsung	DCS, DCS 70 & DCS Compact; SLTe, 6B Basic, STD 12B, LCD24B, LCDIvory 24B, Economy digital	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset and press TRSF to store. ANS/RLS light will be on to indicate headset is active. * For DCS #151# for ON and #150# for OFF*	
Samsung	DX Series	Direct Connect	H top & A 10-16	ADDQD-01	Direct Connect		
Samsung	DCS Gateway	Amp	Amp	Amp	Amp		
Samsung	HX - Standard or Executive Keystation	Amp	Amp	Amp	Amp		
Samsung	DS 5000 Series; DS 5021D	Amp	Amp	Amp	Amp		
Samsung	DECT Handsets (SPR5000)	Not compatible					
Samsung	Fax Machines - SF150, SF110T, SF1600, SF2900M, SF4000, SF4100, SF4120M, SF5500, SF5600, SF6050	Amp	Amp	Amp	Amp		
ShoreTel	IP 110	Amp	H top & Amp	Amp	Amp		
ShoreTel	IP 560, IP 230, IP 212k	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		Dedicated headset port with built-in amplifier.
ShoreTel	Softphone	USB Headset	USB Headset	ADDQD-05	USB Headset		
Siemens	ISDX System - Console MK1, MK111, MK111A, MKV1	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Occasionally requires U plug, also known as BPO 430 - phone specific product.
Siemens	ISDX System - ISDT, ISDT300, QLINK agent set	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		Wiring Varies, compatibility is not guaranteed.
Siemens	ISDX System - ISDT 300+, M8 / M8+ / M1200 / M2000	-	-	-	Not Compatible		
Siemens	ISDX System Multiline ML 16S/M3000	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control.
Siemens	CDSS System Console	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control.
Siemens	Hicom 110/120/130 Ultraset Standard, Comfort Ultraset	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp	Release key programmable, replaces handsfree function but only available on version 2 with comfort phone	
Siemens	Hicom 100 - T8, T16D	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		
Siemens	Hicom 100 - T16	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		
Siemens	Hicom 400 / 300 / 118 / 150 Optiset E - Entry / Memory. Basic Standard / Advance	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect	Can be programmed.	Plug into handset socket, will lose the use of the handset.
Siemens	Advance Plus	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Plug into handset socket.
Siemens	EMS Attendant Console 12000, 601, 80/30, 60/60.	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Requires M plug - phone specific product
Siemens	2 Wire Telephones Profiset 10 & 30, Set 211, Set 221	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
Siemens	PC Based Optimset	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Requires adapter set AC2 between handset and Amplifier. Adapter available as an accessory with Hicom.
Siemens	Optipoint 400, 500 Entry and Economy	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		
Siemens	Optipoint 400, 500 Standard and Advance	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		
Snom	300, 320, 360, 370	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		
SOX / Tennyson	Handset	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		0 is handset off, 1 is handset on. Use speaker/handsfree button for headset operation. Use setting No. 5 to adjust volume
Sun Moon Star	Digital Key System	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		
Tanderberg	150MXP Videophone	Headset & GN88000146 Cord	H top & Vista Cord part # 26716-03	ADDQD-06			M002 modification suits the 2.5mm headset jack for corded phones. If using CS60 through headset jack use 26716-03 cable.
Telstra	Access 25 & 35. Access 228, 248	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		
Telstra	Telstra Slim 50	-	-	-	-		Handset is Hardwired
Telstra	Telstra E PABX	Headset & Amp	H top & Amp	Headset & Amp	Headset & Amp		
Telstra	Touchphone 200, 300, 400. Executive T1000S, T1000CND. Some new models have headset port.	Headset & B Cord	H top & Vista Cord & Amp	ADDQD-02	Headset & B Cord. S12 not recommended.	Cannot be programmed.	Need to lift handset on/off hook to answer/end calls. Option 2,3,4 & 5 will lose use of handset. On T1000 need KJBOX to use handset via amp or Soundshield. Connect handset curly cord to KJBOX to amp headset port.
Telstra	M5216 P ACD (discontinued)	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect	Headset auto select (program) (headset)	Dedicated headset port. Recommended Spro10ND with leather not foam.
Telstra	M6320	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		Two headset ports for training. (No Y cord required)
Telstra	M7310N	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		Dedicated headset port.
Telstra	Freedom 500	-	3.5mm right angle QD cord	ADDQD-07	3.5mm right angle QD cord		Part number of cord is 40845-01 or 26716-04
Telstra	Spectrum M5316 P Professional	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Amp can be plugged into headset or handset socket (direct connect headsets may cause low receive volumes)
Telstra	Spectrum BT450	Headset & B Cord	H top & Vista Cord	ADDQD-01 &	Headset & B Cord		Dedicated headset port.
Telstra	Spectrum M5317	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		Amp can be plugged into headset or handset socket (direct connect headsets may cause low receive volumes)
Toshiba	Strata CT, Strata DK PABX with: Handsets 2500 Series, Handsets 3500 Series	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		DK/HEAD adapter provides headset port, otherwise use headset and amp. DKT 2000 series: use GN Smart Cord on setting 7.
Uniden	FP099, FP103, FP105	Headset & Amp	H top & Amp	ADDQD-01 & Amp	Headset & Amp		
Zultys	ZIP2x2	Direct Connect	H top & A10-16	ADDQD-01	Direct Connect		Connect via handset port, leave headset on hook. Note: GN1000 is too big for this handset and other ZIP2 models.
Zultys	ZIP4x4, ZIP4x5	Headset & GN88000146 Cord	H top & Vista Cord part # 26716-03	ADDQD-06	Headset & GN88000146 Cord		2.5mm headset port. M002 modification suits the 2.5mm headset jack for corded phones.

## ABTC Headset Compatibility Chart

Manufacturer	Handset Range	GN Jabra	Plantronics	ADDCOM	Solution	Programming	Comments
Zultys	ZIP4x4L	Headset & Amp & 2 prong plug.	H top & P10 Amp	ADDQD-01 & Amp	Headset & Amp		PC headsets & soundcard conn also work in headset port. Wireless units - use handset port.